

QUESTIONABLE DOCTORS

If your doctor has performed below the standard of care, file a report with the New York State Department of Health. The department's Office of Professional Medical Conduct (OPMC) investigates all reports of possible professional misconduct. Reports should be made in writing to:

*New York State Department of Health
Office of Professional Medical Conduct
Corning Tower, Room 438
Empire State Plaza
Albany, New York 12237*

These reports are kept confidential. Make sure to include the full name and address of the practitioner in your written complaint. An investigation may result in a formal hearing before a committee of the Board for Professional Medical Conduct.

Complaints regarding other license professionals such as dentist, optometrists, psychologists and podiatrists, are handled by the New York State Education Department and should be sent to:

*New York State Education Department
Office of Professional Discipline
622 Third Avenue
New York, NY 10017*

Investigative Process:

1. Complaint is submitted to OPMC
2. OPMC staff reviews complaint
3. DOH conducts investigation
4. Board for Professional Medical Conduct reviews case to determine if hearing is warranted
5. DOH attorney prepares notice of hearing and statement of charges
6. Hearing is held before a committee of the Board for Professional Medical Conduct
7. Hearing Committee rules on case and determines penalty
8. Administrative Review Board acts on appeals of decisions from either party (physician or Health Department) and renders final decision.